

Board Report

Board of Directors (Public) Item 4.1

Subject: Inpatient Entrance – for approval
Date of meeting: Tuesday 20th October 2015
Prepared by: Tony Wilding – Chief Operating Officer
Presented by: Tony Wilding – Chief Operating Officer

Data Quality Rating	BAF Ref	Impact on BAF Risk Rating
Internal	1	None

1. Executive Summary

This report has been prepared to update the Board of Directors with progress on the inpatient entrance capital development project and to gain approval for the project as part of this year's Trust's annual plan.

2. Background

As part of the annual planning process for 2015/16 the Trust developed a capital program which included provision for a new front entrance to the Trust. The current entrance arrangements for patients and visitors are poor with patients being pushed through the reception area on their way to Elm and Birch ward, patients leaving the Trust waiting in inclement weather for transport, no facilities for relatives of "out of hours" PPCI patients, poor toilet facilities for visitors as well as other issues leading to a poor patient experience.

There is also a need to improve a number of engineering services within this area such as the fire alarm panels, nurse call alarm panels etc. as the reception area is our 24/7 emergency response desk and these services are vital to the safe care of both our patients, visitors and staff.

The final driver for building the new main entrance was the need to enhance the Trust's identity to the general public.

As part of the project a wide number of stakeholders have been engaged who have provided input into the final design

3. Proposed Improvements

The new inpatient entrance will provide the following improvements for patients:

- Improved welcome experience to the hospital with 24/7 reception
- New focal point for all patients/visitors to LHCH
- Distinct entrancing and signposting for inpatients making navigation around the site clearer
- Meet and greet volunteer presence
- New café facility available to all with extended opening hours
- Improved switchboard facilities.
- Additional toilet and washing facilities
- Seating and quiet areas

The plans for the new entrance were signed off by the stakeholder user group as part of the design process and incorporate designs that are dementia friendly in line with current planning guidance.

4. Financial Implications

The original budget based on estimates was set at £1.2m with funding spread over two years with £200k in year 2. Following detailed design work and a formal tender process the revised cost is £1.6m. The additional cost of £400k will be financed through a refresh of the capital programme.

5. Next Steps

Following completion of the tendering process work is planned to start on the entrance on Monday 16th November and will last for 7.5 months.

6. Recommendation

In line with SORD, the Board of Directors are asked to approve the investment of £1.6m